INFORMATION ONLY



Division of Environmental Health

Terry L. Pierce, Director

Public Water Supply Section Jessica G. Miles, Section Chief

State of North Carolina Michael F. Easley, Governor

Department of Environment and Natural Resources William G. Ross, Secretary

NOTICE OF VIOLATION

NC Drinking Water Act and Rules Governing Public Water Systems

November 17, 2006

TO:

MOUNT SHADDAI HOMEOWNERS ASSN

64 TOP LANE AQUONE, NC 28781 RE:

EL SHADDAI

PWSID # NC0157155 COUNTY: Macon

SYSTEM TYPE: COMMUNITY

Total Coliform Monitoring/Reporting Violation: A water supplier is required to monitor a public water system for contaminants and must ensure all water samples are collected, then analyzed by a North Carolina certified laboratory and that results are reported promptly to this office. Our records indicate that valid coliform bacteria results for the monthly compliance period beginning August 1, 2006 were not received within the required timeframe for the public water system serving EL SHADDAI. If not resolved, the failure to monitor is a violation of 15A NCAC 18C .1534 and the failure to timely report analytical results is a violation of 15A NCAC 18C .1525.

- If you did sample your drinking water for the month of August, 2006, you may resolve the violation as follows:
 - 1. Immediately contact your laboratory:
 - Confirm that your laboratory is properly certified for the analysis performed. (See Web page: http://slph.state.nc.us/EnvironmentalSciences/Certification/CertifiedLaboratory.asp for a list of NC certified laboratories.)
 - Confirm that your laboratory accurately completed the sample analysis report form. Then have the laboratory fax the analytical results directly to Derek Lewis, Rule Manager for transient systems, or to Jerome Gilberry, Rule Manager for community and non-transient, non-community systems, at FAX number: (919) 715-6637
 - 2. Contact Derek Lewis, Rule Manager for transient systems, by phone at (919) 715-2581 or by e-mail at Derek Lewis@ncmail.net. For community and non-transient, non-community systems, contact Jerome Gilberry at (919) 715-0576 or by e-mail at Jerome. Gilberry@ncmail.net.
 - Confirm that the analytical report form has been received from the laboratory and that it is complete.
 - If the Rule Manager determines that your system properly completed the required monitoring, your system will be returned to compliance for the monitoring violation. No public notice is required if monitoring was performed during the compliance period.
 - If it is determined that valid analytical results were received after the required reporting timeframe, your system will still have a reporting violation of 15A NCAC 18C .1525. No public notice is required for reporting violations.

1634 Mail Service Center, Raleigh, North Carolina 27699-1634 Telephone 919-733-2321 ▲ Fax 919-715-4374 ▲ Lab Form Fax 919-715-6637 http://ncdrinkingwater.state.nc.us/

An Equal Opportunity / Affirmative Action Employer

If you did not sample your drinking water for the month of August, 2006:

Provide public notification of the monitoring violation cited above as required by 15A NCAC 18C .1523, including the certification of public notification. See the enclosed sample notice with instructions. Notice MUST be provided within 12 months from the date of this letter. Retain a copy of these documents for your files. If you have questions or need assistance regarding public notification, please contact Bethany Goodwin at (919) 715-2729 or by e-mail at Bethany.Goodwin@ncmail.net.

Failure to provide public notification as required is a violation of 15A NCAC 18C .1523 and will be reported to the US Environmental Protection Agency. If you do not provide public notice, you will be subject to assessment of an administrative penalty for that violation, in addition to the monitoring/reporting violation, for the compliance period cited.

Compliance and Future Enforcement: The agency reserves the right to take enforcement action for any new or additional violations. To avoid future assessment of administrative penalties, you must correct the violations cited immediately and comply with the Rules Governing Public Water Systems, 15A NCAC 18C.

Contact Persons: If you have questions or need assistance regarding public notification, please contact Bethany Goodwin at (919) 715-2729 or by e-mail at Bethany.Goodwin@ncmail.net. A copy of the Notice to the Public/Public Notification Certification should be mailed to Bethany Goodwin at the address indicated on the back of the notice.

If you have questions or need assistance regarding this violation, please contact Derek Lewis, Rule Manager for transient systems, by phone at (919) 715-2581 or by e-mail at Derek.Lewis@ncmail.net. For community and non-transient, non-community systems contact Jerome Gilberry at (919) 715-0576 or by e-mail at Jerome.Gilberry@ncmail.net. Laboratories should fax analytical results directly to the Rule Manager at FAX number. (919) 715-6637.

Copies of North Carolina's Rules Governing Public Water Systems can be found on the web at http://www.deh.enr.state.nc.us/pws/rules/contents.htm.

Sincerely,

Linda F. Raynor

Compliance Services Branch Head Public Water Supply Section

Linda F. Raynon

Enclosures: Notice to the Public/Public Notification Certification

cc: Jim Adams, Regional Engineer

Responsible Person: LINIGER, ROBERT G

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

EL SHADDAI HAS NOT MET MONITORING REQUIREMENTS

/e are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring re an indicator of whether or not our drinking water meets health standards. During the compliance periods specified in 10 table below, we ['did not monitor or test' or 'did not complete all monitoring or testing'] for contaminants listed below 11 therefore cannot be sure of the quality of our drinking water during that time.

CONTAMINANT GROUP**	COMPLIANCE PERIOD BEGIN DATE	NUMBER OF SAMPLES AND SAMPLING FREQUENCY	WHEN SAMPLES WERE OR WILL BE TAKEN (Water System to Complete)
Total Coliform Bacteria	August 1. 2006	1 PER MONTH	15 Aug Ob

sample

Monthly sample late.

<u>/hat should I do?</u> There is nothing you need to do at this time.

Vater system to describe corrective action.]

Sample's being taken early.

hat happened? What is being done? When will the problem be corrected?

Il the other people who drink this opposed in apartments, nursing homes or distributing copies by hand or the control of the c	water, especially those who may not have received s, schools, and businesses). You can do this by mail.			
System Name EL SHADDAI	System Address (Street) Rhododen dron Dr. FIShoddi			
System PWSID # NC0157155	System Address (City/State/Zip)			
	agrone J.C. 28781			
er 17, 2006 Date Notice Distribute unity Web Page	d: Man D Method of			
Public Notification Certification:				
adulte requirements specified in 15A	has been provided to its consumers in accordance NCAC 18C .1523. Dolesbee Tr. May 07 Print Name) (Date)			
	System Name EL SHADDAI System PWSID # NC0157155 Prince 17, 2006 Date Notice Distribute Public Notification Certification cadline requirements specified in 15/4			

Instructions for Completing the Notice/Certification Form & for Performing Public Notice for Tier 3 Monitoring Violations

- Complete <u>ALL</u> the missing information on the "Notice to the Public." (Note: Under the section of the
 notice entitled "What Happened? What is being done? When will the problem be corrected?" describe
 corrective actions you took or are taking. You may choose the appropriate language below, or develop your
 own:
 - We have since taken the required samples, as described in the last column of the table above. The sample results showed we are meeting drinking water standards.
 - We have since taken the required samples, as described in the last column of the table above. The sample for coliform bacteria exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]
 - We plan to take the required samples soon, as described in the last column of the table above.)
- 2. Provide public notification to your customers within 12 months after you learn of the violation as follows:

Community systems must use one of the following:

- · Hand or direct delivery
- Mail, as a separate notice or included with the bill

For community systems, this notice is appropriate for insertion in an annual notice or the Consumer Confidence Report (CCR), as long as public notification timing and delivery requirements are met (C.F.R. 141.204(d)).

Non-community systems must use one of the following:

- · Posting in conspicuous locations
- Hand delivery
- Mail

For non-community systems, if you post the notice, it must remain posted as long as the violation or situation persists; in no case should the notice be posted less than 7 days, even if the violation is resolved. (C.F.R. 141.204(b)).

(Note: <u>Both</u> community and non-community systems must use *another* method reasonably calculated to reach others **IF** they would not be reached by one of the <u>required</u> methods listed above (C.F.R. 141.204(c)). Such methods could include newspapers, e-mail, or delivery to community organizations.

- Both sides of this public notice/certification <u>MUST</u> be delivered to the persons served by the water system in order for your customers to have access to the required <u>Contaminant Group List.</u>
- If you mail, post, or hand deliver, print your notice on letterhead, if available.
- · Notify new billing customers or units prior to or at the time their service begins.
- Provide multi-lingual notifications if 30% of the residents served are non-English speaking.
- Repeat the notice quarterly for as long as the violation exists.
- Should you decide not to use this enclosed notice and develop your own version instead, the mandatory language in bold italics may not be altered and you MUST include the ten required elements listed in C.F.R. 141.205. A separate Public Notification Certification Form that is available on our web site or the certification located at the bottom of the sample notice provided MUST also be submitted.
- 3. After issuing the "Notice to the Public" to your customers, sign and date the "Public Notification Certification" at the bottom of the notice. Mail the completed public notice/certification form to the Public Water Supply Section, ATTN: Public Notification Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634 within ten days after issuing the notice (C.F.R. 141.31(d)). Keep a copy for your files.